



Fraud investigations are built on the information you provide to the Edmonton Police Service. We need you to provide us with as much of the below information and documents as you can, so we can work with you to investigate your fraud complaint.

EPS file #: \_\_\_\_\_

### Required Information and documents of all involved in the scam (if applicable):

#### All of the scammer's contact information you received (if applicable):

- Full name
  - Date of birth
  - All phone numbers
  - Personal and/or business mailing addresses
  - Internet sites
  - Social media sites
  - Mobile applications used
  - Alternate names used
  - Bank account numbers
  - Names used in etransfer/money transfers
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- Detailed written statement (do not leave any information out) listing all the events in chronological order, how they contacted you, and the method used to receive and send money (Take screen shots of any conversation).
  - The original receipts including, but not limited to, etransfers , money orders, and/or cheques showing money, gift cards, crypto ATM receipts, QR codes sent by scammer, or receiving crypto wallet address used by scammer.
  - Total value of money sent (and in what currency).

- Original complete account history or monthly statement of the affected financial institution, cryptocurrency exchange, or credit card account. Include the month before and the month after the offence (Police will provide Consent for Release of Financial Information form for complainant to sign).
- Any original supporting documents that provide evidence that a fraudulent transaction took place. This includes invoices, purchase orders, till tapes, financial agreements, communications (emails, messages, contracts etc.) showing what was agreed upon, as well as any documents that can identify the suspect.
- Pictures and documents you received. **SAVE EVERYTHING!**

### **Cryptocurrency Related:**

- **Information needed to initiate investigation and trace cryptocurrency:**
- Date/time of transaction.
- Total value of transaction(s).
- Type of cryptocurrency.
- Transaction (Hash) identification number (TXID)  
(ie. 44584afc73a71407b1deb59aced3d34cf49a5b57e033b86df2e9d3859cccd44c)
- Sending/receiving wallet address  
(ie. bc1qxy2kgdygjrqtzq2n0yrf2493p83kkfjhx0wlh).
- QR codes sent by scammer.
- All websites/applications used by complainant and scammer.
- All cryptocurrency exchanges used.

It takes a lot of strength to report fraud.  
We encourage you to share your experience and warn your family and friends of these scams that target citizens every day.

Learn more at [edmontonpolice.ca/fraud](https://edmontonpolice.ca/fraud)